



Johannesburg
Stock Exchange

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SERVICE HOTLINE

REFERENCE NUMBER: 10/2018

19 January 2018

FEEDBACK - ISSUE EXPERIENCED ON JSE COMMODITY DERIVATIVES MARKET - 18 JANUARY 2018

Further to our communication via the JSE's Market Communication website pertaining to the outage on the Commodity Derivatives Market, the JSE would like to provide the following update on the issue experienced.

The JSE can confirm that the Commodity Derivatives Market outage experienced between 11h38 and 11h50 on 18 January 2018 was due to a technical failure.

The JSE is currently investigating the issue and engaging with our third party vendor to implement possible corrective actions.

The JSE regrets the occurrence of the issue and apologises to clients for any inconvenience caused as a result of this.

Market / Service:

JSE Commodity Derivatives Markets

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or e-mail Customersupport@jse.co.za

Issued By:

Trading and Market Services